



This Warranty only covers products manufactured by Strong Poles, and does not cover any products manufactured by others. These products carry their own warranties and should be considered before returning any products. Strong Poles will not accept returned items without prior written return or authorization number.

For any breach by Strong Poles, of this limited warranty, the exclusive remedy of Customer and the sole liability of Strong Poles, shall be, at the option of Strong Poles, to replace or repair the affected products, or to refund to Customer the price of the affected products. The availability of replacement products is subject to product discontinuance policies at Strong Poles. All Strong Poles are warranted for a period of (20) Twenty years from date of purchase to the original buyer with proof of purchase.

This warranty does not cover costs of removing and re-installing the accessories. All warranties are limited to replacement and/ or repair. This warranty does not cover acts of nature such as lightning damage and failures or corrosion due to: Improper installation, Misapplication – (product used outside of specified use.), Damage from handling, transportation, installation, vehicular impact, abuse, or vandalism, site specific wind induced or other vibration or Improper grounding. This warranty does not include reimbursement for the expense of installation or removal of equipment, transportation, or any other expenses which may be incurred. This warranty applies to the pole assembly only and does not include anchor bolts, connecting hardware, or foundation. Authorization must be obtained from Strong Poles before any material is returned. This warranty excludes finishes such as powder coating, and anodizing.

Paint Finish Warranty:

Strong Poles warrants its factory-applied powder coatings against cracking, peeling or excessive fading due to normal climatic exposure for a period of five (5) years from the date of shipment. Damage to the finish coating caused by mechanical abuse, such as rough handling during installation or vandalism, is not covered by this warranty. This warranty is limited to the repair or replacement of the material involved and does not include reimbursement of consequential expenses such as installation or removal of equipment or transportation costs.

Bolt-on Platforms and Attachments Warranty:

Strong Poles warrants all of our add-on Platforms and Attachments for a period of one (1) year from the date of shipment. Damage caused by mechanical abuse, such as rough handling during installation or vandalism, is not covered by this warranty. This warranty is limited to the repair or replacement of the Platform or Attachments involved and does not include reimbursement of consequential expenses such as installation or removal of equipment or transportation costs.